Dear CHS Faculty,

We appreciate your hard work and attention to your classes and students during this time. We are asking you to take a few minutes to fill out these SHORT surveys regarding student and faculty needs at this time.

1) If you know of any students who are having difficulty with classes due to lack of, or limited access to, technology (e.g., computers, laptops, webcams, wifi access), please submit their information here: https://forms.gle/iobuTmm4c8vngEaX9. The vice provost asked for this information so the university can follow-up with those students to provide support.

2) If you had to modify your in-person or hybrid course to online only, please take a few minutes and fill out this SHORT check-in survey. We are asking for this information to make sure all of our faculty are getting the support they need right now. If several faculty report the same issue, we will try to arrange workshops or additional online resources. If you request help about a specific problem, Instructional Support will follow up with you.

Office Hours and Instructor Access: We want to stress the importance of being available to the students in your courses. This is critically important because during this tumultuous time, students may have more questions and need extra support. Instructors can best ensure that students have sufficient access by providing multiple options for communication, which could include: synchronous Zoom office hours or discussion times (group and private), discussion boards for student questions and comments, and private email exchanges. Consistent and timely communication with their instructor will make students feel more secure and confident in their classes.

Sincerely,
The CHS Academic Success Hub