Dear CHS faculty and staff,

I send this email to all of you, our College of Health Solutions family, to discuss the current status of our operations. First, I want to thank all of you for your extraordinary commitment and care as we all work together through this public health challenge and our transition to remote teaching. I am extremely impressed by how you are handling this situation.

As you know, effective Monday, March 16, and for the next two weeks, in-person classes will transition to remote instruction. The university will continue to follow the recommendations about COVID-19 from the Centers for Disease Control and Prevention (CDC) and reassess the need for remote teaching after two weeks. It is important to understand that ASU is not closed. Our university remains open, which means that all services for students will continue, including advising, university housing, food service, health clinics, computer labs, counseling services, research labs, administrative services and all other aspects of the university. Additionally, all public events will continue unless otherwise announced. Faculty and staff will continue their normal work schedules, and student employees will still be working. I will be at work, and I look forward to seeing you there as well.

**Information and resources**

I encourage you to regularly visit ASU’s announcement [announcement](#) and FAQ page along with the [CDC website](#) for the latest official information about university business and about the status of the novel coronavirus. As new developments occur, these pages are updated regularly, and we will use this information to guide our decisions about the work of our college.

**Technology and teaching support**

Our greatest concern at this point is to make sure our faculty and students are fully supported as we move to remote learning. This is an uncertain and stressful time, and our IT and instructional support teams have been working diligently to help make the transition as smooth as possible. Please use these resources to help you:

- **Zoom training**: More sessions are being added to [this schedule](#).
- **Submit a ticket**: Fill out this [help request form](#) or click the lightbulb icon on your computer desktop to get IT and instructional help. CHS instructional support is also reaching out directly to faculty to help with Canvas shells.
- **Teachers helping teachers**: Tannah Broman is organizing a group of teaching faculty who are ready and willing to help other faculty gain greater confidence and skills for remote teaching. Look for an email from her.

**In it together**

As we work to make the best of this situation, it is important that we stay calm and focused. Please take care of yourself and your families and adhere to recommended preventive measures. The university has implemented additional cleaning services of our facilities and new hand sanitizer dispensers are placed throughout the buildings. It is important to wash your hands regularly and thoroughly. Please contact the administrative assistant for your team if you need additional hand sanitizer.

At times like this, you learn a lot about people and their innate goodness. In my
numerous meetings and conversations over the past week, I’ve been so impressed with your creativity, problem-solving skills, and the many ways you are offering to help and collaborate with one another. The way we have pulled together as a college family is our strength and will help us handle this situation and others in the future successfully. Thank you for all that you are doing to support our students, our research and one another.

As always, please do not hesitate to reach out to me with any questions or concerns.

Deborah

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